

# ACCESSIBLE DOCUMENT

## Materiality Matrix

June 2022

### Critical importance:

- Safety and quality of food and FM services
- Occupational health & safety
- Food waste
- Business integrity
- Respect of human and workers' rights in the supply chain

### Very high importance:

- Environmental impacts of purchases
- Carbon emissions
- Employee social dialogue
- Diversity, equity and inclusion
- Employee well-being
- Data privacy and protection
- Packaging and plastics
- Access to affordable and healthy food
- Sustainable offerings
- Fair relationship with suppliers and subcontractors
- Employee training and development
- ESG Governance
- Business adaptation and resilience to climate change
- Choice of clients and suppliers aligned with Company values
- Talent attraction
- Consumer experience and outcomes
- Stakeholder engagement

### High importance:

- Animal welfare
- Under-represented communities empowerment and inclusion
- Local socio-economic impacts

- Transparent communication and information on products
- Waste management (non-organic)
- Water consumption and quality