

Turnaround Support Services

We Make It Easy

Turnarounds are complex. We're here to make it easy. Using a single partner to manage multiple contracts results in real value.

We do all the heavy lifting of organizing and deploying on-site support services, from feeding your workers to cleaning, equipment rental, tent setup and everything in between.

If you need it, we'll find it. We have one of the largest supply chain networks in the world with more than 150,000 contracted suppliers.

We're Here for You

There is no excuse for no-shows, late starts or poor performance. You deserve better.

We are raising the bar on what service excellence should be. Our frontline teams are your day-to-day partners—anticipating and responding to your needs, solving your challenges and improving our support for you every day.



"The last time we had a turnaround, the local caterer didn't show for 48 hours. That's why we chose Sodexo this time. Reliability matters."

Procurement Lead, Billings MT

It's About People

Your team needs to be at their best during a turnaround. It's not just for job performance, it's for safety. Worker fatigue is a leading cause of accidents. Working overnight shifts drives the injury rate up by 30 percent, compared to day shifts.

We see support services as an extension of safety. It's our job to help keep your workers and contractors safe by providing them with the fuel they need to stay alert, happy and healthy.



Survey conducted in 2022 via email with Phillips 66 employees

What Your Workers Want Sodexo Turnaround Worker Surveys revealed:



89%

Percentage of Employees Who Said They Would Make Use of On-Site Turnaround Catering **3 or More Days Each Week**



78%

Percentage Who Indicated That Food Services (**Specifically a Food Truck**) Would Make Their Refinery Work Experience Better



4

Top Cuisines Preferred Include **American Grill Fare, Sandwiches and Wraps, Mexican and Italian** (Pasta and Pizza)



5

Most Popular Retail Snacks are **Jerky, Fresh Whole Fruit, Nuts and Seeds, Energy and Protein Bars and Chips**



3

Preferred Beverage Choices Include **Regular Brewed Coffee, Hot Lattes and Iced Tea**

Committed to You



Support Simplified

Worker Experience

- Meals and Catering
- Food Trucks
- Coffee Service
- Hydration
- Temporary Kitchens
- Convenience Kiosks
- Digital Ordering and Payment
- Infodesk and Concierge
- Wash and Fold Laundry Services
- Fitness and Well-Being Support
- Promotions and Local Partnerships

Operations and Maintenance

- Cleaning
- Waste Management
- Landscaping and Grounds
- General Repairs
- Equipment Rentals
- Trailer Sourcing, Management, Setup and Maintenance
- Food Tent Procurement and Setup
- HES Coordination and Escort Services
- Worker Transportation and Parking
- Security

Sodexo has been a leader in food and facility management services for more than 50 years. We serve over 100 million people a day across 56 countries with 400,000 employees.

Sodexo Energy & Resources is a dedicated team focused exclusively on the complexities of the oil, gas and chemical manufacturing industries. We serve the entire value chain from extraction to midstream, corporate and downstream industrial plants. No matter where you are—from the North Slope of Alaska to the North Sea, we will be by your side in all situations.

Comprehensive services support workforce health, well-being and safety, reducing risk at every step.

Sodexo Energy & Resources is a leading provider of food, facilities management, and operational support services, powering the millions of people who work every day in energy, chemicals and mining.

We believe that good is no longer good enough. So, we are raising the bar on what a strategic partner should be. With 30,000 employees across 600 sites, Sodexo Energy & Resources is driving up service standards by empowering our people to excel at ongoing service and support, solve problems and create a better tomorrow for all.

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